

Mercer & Sons

International Shipping

Mercer & Sons uses **USPS First Class International** for all overseas shipping. We have used this service for 30 years with no parcels lost or damaged. That said, the delivery time has increased significantly - the US Postal Service will only commit to “varies by destination” and not a specific date range (i.e. 10-14 days). There is no “tracking” service available with USPS First Class International. We will ship using USPS Expedited or FedEx at the customer’s expense – see details below.

Mercer & Sons is unable to refund orders on parcels shipped overseas using “**no tracking**” postal services (**First Class** and **Priority**) until the host country returns a lost or “undeliverable” parcel. Once a parcel leaves the USA, we are unable to pursue delivery in a foreign country and it therefore becomes the customer’s responsibility.

Insurance – Please refer to each shipping option for insurance coverage. We will add additional insurance coverage at the customer’s request and expense.

VAT – Customers are responsible for all value added taxes imposed by their home country. Mercer & Sons calculates values at cost to help defray this expense.

Finally, at times, foreign Customs will delay parcels for postal delivery. If your order is unduly late, check with your local Customs office to inquire about a processing delay on their end.

All prices are calculated by weight and destination and are subject to change on short notice.

Mercer & Sons will ship using any of these USPS international services or **FedEx** at the customer’s expense.

USPS First Class International – approximately 14 business days to delivery (not guaranteed to meet this time frame) – No Tracking service available. (Example: 2 ½ pound - 1-3 shirts) parcel to the UK - \$30.00 +/-). This service is the least costly means to ship overseas, however it can take time. Insurance – no insurance unless requested by customer. Fee is in addition to ship cost.

USPS Priority Mail International – approximately 6-10 business days to delivery. No Tracking service available. (Example: 2 ½ pound (1-2 shirts) parcel to UK - \$57.00 +/-). Insurance - \$200 included.

USPS Priority Mail Express International – delivery 3-5 business days. Tracking available. (Example: 2 ½ pound parcel (2-3 shirts) to the UK - \$71.00 +/-). Insurance- \$200 included.

USPS Global Express International – guaranteed delivery 1-3 business days. Tracking available. (Example – 2 ½ pound (2-3 shirts) parcel to the UK - \$99.55 +/-). Insurance – coverage varies by country and is in addition to shipping cost.

FedEx – Tracking Available –delivery dependent on FedEx service. Cost comparable to USPS Global Express International.