

Mercer & Sons

International Shipping

Mercer & Sons uses **USPS Priority International** for all overseas shipping. (Formerly, we shipped using USPS First Class International yet since Covid-19, this service has changed, and delivery is indefinite.) Priority Mail is more efficient however, as of January 28, 2024, the postal rates have increased significantly. Weight and distance/locale determine price. For example: 2 shirts shipping to London are now approximately \$77.00/parcel.

Mercer & Sons will not refund charges on overseas orders until the host country returns a lost or “undeliverable” parcel. Once a parcel leaves the USA, we are unable to pursue delivery in a foreign country and it becomes the customer’s responsibility. A USPS Priority Mail tracking number is supplied to all international customers which indicates when the order has left the USA.

VAT – Customers are responsible for all value added taxes imposed by their home country. Mercer & Sons calculates values at cost to help defray this expense.

Insurance – Please refer to each shipping option for insurance coverage. We will add additional insurance coverage at the customer’s request and expense.

Finally, at times, Foreign Customs will delay parcels for postal delivery. If your order is unduly late, check with your local Customs office to inquire about a processing delay on their end. Often these delays are in relation to VAT payments.

Mercer & Sons will ship using any of the USPS international services (expedited) or FedEx at the customer’s expense.